



Water, Fire, Smoke, Trauma, Mold, Repairs, Infrared

CERTIFICATE OF SATISFACTION

Customer: Vivian Lee Whalen

Company: State Farm

Did Purofirst respond to your emergency call promptly? Yes/No Yes

Did our employees present themselves professionally? Yes/No Yes

Comment: These two men managed to make our family feel safe by working very late to get a job done. Angel and Milton give your company a good name and I would be happy to endorse your company to anyone because of their very hard work.

Did Purofirst complete the claim in a satisfactory manner? Yes/No Yes

How do you rate Purofirst's performance? Excellent

(Excellent, Good, Satisfactory, Fair, Unsatisfactory)

Additional Comment: Every question asked was answered and I am sure these two men tired of them, but never showed us anything but respect.

The loss or damage for which this claim is made has been repaired or restored to my/our full satisfaction.

Each Purofirst office is Independently owned and operated.