



Water, Fire, Smoke, Trauma, Mold, Repairs, Infrared

## CERTIFICATE OF SATISFACTION

Customer: Karen McCaffrey

Company: N/A

Did Purofirst respond to your emergency call promptly? Yes/No Yes

Did our employees present themselves professionally? Yes/No Yes

Comments: Maricel and Carmen could not have been more pleasant or professional.

Did Purofirst complete the claim in a satisfactory manner? Yes/No Yes

How do you rate Purofirst's performance? Excellent!

(Excellent, Good, Satisfactory, Fair, Unsatisfactory)

Additional Comments: Excellent professionals (see above). Give them a raise. Work performed

efficiently and very well. Maricel and Carmen took extra care to ensure hard to reach areas also

covered (working around furniture, while protecting it).

The loss or damage for which this claim is made has been repaired or restored to my/our full satisfaction.

**Each Purofirst office is Independently owned and operated.**