



Water, Fire, Smoke, Trauma, Mold, Repairs, Infrared

CERTIFICATE OF SATISFACTION

Customer: Betty H. Ricketson

Company: State Farm Insurance - homeowner

Did Purofirst respond to your emergency call promptly? Yes/No Yes

Did our employees present themselves professionally? Yes/No Yes

Comments: They were wonderful! Came right over, told me what they needed to do-went right to work. Returned 4 days later to finish. Did beautiful work-very neat. Cleaned up everything. Were very professional, curteous-know what they were doing! Both were excellent. It is very comforting dealing with such a bad situation, to have them come right over and do such a great job of taking care of the restoration. They were very polite and nice to talk with.

Did Purofirst complete the claim in a satisfactory manner? Yes/No Yes

How do you rate Purofirst's performance? Excellent

(Excellent, Good, Satisfactory, Fair, Unsatisfactory)

Additional Comments: I hope I never have another problem that requires this kind of work - but, if I do

Purofirst would be who I would call. I am completely staisfied with the work.

The loss or damage for which this claim is made has been repaired or restored to my/our full satisfaction.

Each Purofirst office is Independently owned and operated.