



Water, Fire, Smoke, Trauma, Mold, Repairs, Infrared

CERTIFICATE OF SATISFACTION

Customer: Susan T. Gray

Company: Self Pay

Did Purofirst respond to your emergency call promptly? Yes/No Yes

Did our employees present themselves professionally? Yes/No Yes

Comments: Absolutely professional, prompt, polite. I will request Julio and Rebecca again if I need
your services.

Did Purofirst complete the claim in a satisfactory manner? Yes/No Yes

How do you rate Purofirst's performance? Excellent
(Excellent, Good, Satisfactory, Fair, Unsatisfactory)

Additional Comments: Also Richard Wright who schedules the appointments is especially helpful,
prompt, and empathetic.

The loss or damage for which this claim is made has been repaired or restored to my/our full satisfaction.

Each Purofirst office is Independently owned and operated.